

I'm going to Gipsyville Library



Before I go to the library

I'm going to Gipsyville Library.



If I am nervous about going I can talk to someone and ask questions first I can call 01482 616973.



I can ask the person for a tour of the library.



About the library

There are people who work at the library who I can talk to.



The library is usually a quiet place where people talk quietly, relax and read books.



Sometimes it might be noisy. If it is noisy I can talk to a librarian.



How I become a member of the library

When I get to the library I will see a desk.




I will talk to someone who works there to become a member of the library.



I will tell them my name, address, date of birth, telephone number and email address.



I will show them identification. This can be a driving licence, bank statement or household bill.


ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

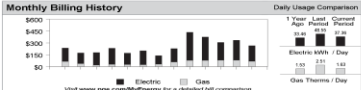
Service For: Residential CARE Customer 1234 Main Street Anytown, CA 000000	Your Account Summary Amount Due on Previous Statement \$334.72 Payment(s) Received Since Last Statement 0.00 Previous Unpaid Balance \$334.72 Current Electric Charges \$197.74 Electric Adjustments -39.42 Current Gas Charges 69.69 <hr/> Total Amount Due by \$562.93
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Questions about your bill?
 Monday-Friday 7 a.m.-9 p.m.
 Saturday & 8 a.m.-9 p.m.
 Phone: 1-800-743-5000
www.pge.com/MyEnergy

Local Office Address
 111 STONY CIR
 SANTA ROSA, CA 95401

Your Enrolled Programs
 CARE Discount, CA Climate Credit

Monthly Billing History



Daily Usage Comparison
 1 Year Last Current
 12 m 12 m 12 m
 Electric kWh / Day
 Gas Therms / Day

Important Messages
 California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.

I will sign a form, this makes me a member of the library and I will be given a library card.



When I visit the library

In the library there will be shelves of books, CDs and DVDs.



I can sit in a chair to read a book.



I can borrow a book, CD or DVD and take it home with me.



If I want to borrow a book I will talk to a member of the library staff.



The staff will scan the book, CD or DVD and tell me when I need to bring it back to the library.



The library will also have some computers.



The computers are free to use.



To use the computers I will need to reserve a time. To do this I will need to speak to a member of staff.



When I have finished I will leave the library.

