

I'm going to **Waudby Library**



Before I go to the library

I'm going to Waudby Library.



If I am nervous about going I can talk to someone and ask questions first I can call 01482 715550.



I can ask the person for a tour of the library.



About the library

There are people who work at the library who I can talk to.



The library is usually a quiet place where people talk quietly, relax and read books.



Sometimes it might be noisy. If it is noisy I can talk to a librarian.



How I become a member of the library

When I get to the library I will see a desk.




I will talk to someone who works there to become a member of the library.



I will tell them my name, address, date of birth, telephone number and email address.



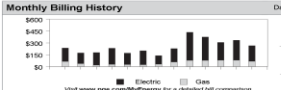
I will show them identification. This can be a driving licence, bank statement or household bill.


ENERGY STATEMENT
www.pge.com/MyEnergy

Account No: 1023456789-0
 Statement Date: mm/dd/yyyy
 Due Date: mm/dd/yyyy

<p>Service For: Residential CARE Customer 1234 Main Street Anytown, CA 000000</p> <p>Questions about your bill? Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-9 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy</p> <p>Local Office Address 111 STONY CIR SANTA ROSA, CA 95401</p> <p>Your Enrolled Programs CARE Discount, CA Climate Credit</p>	<p>Your Account Summary</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td>Amount Due on Previous Statement</td><td style="text-align: right;">\$334.72</td></tr> <tr><td>Payment(s) Received Since Last Statement</td><td style="text-align: right;">0.00</td></tr> <tr><td>Previous Unpaid Balance</td><td style="text-align: right;">\$334.72</td></tr> <tr><td>Current Electric Charges</td><td style="text-align: right;">\$197.74</td></tr> <tr><td>Electric Adjustments</td><td style="text-align: right;">-39.42</td></tr> <tr><td>Current Gas Charges</td><td style="text-align: right;">69.69</td></tr> <tr><td>Total Amount Due by</td><td style="text-align: right;">\$562.93</td></tr> </table> <p>Ⓢ Current charges include discounts of \$169.58 for CARE and CA Climate Credit.</p>	Amount Due on Previous Statement	\$334.72	Payment(s) Received Since Last Statement	0.00	Previous Unpaid Balance	\$334.72	Current Electric Charges	\$197.74	Electric Adjustments	-39.42	Current Gas Charges	69.69	Total Amount Due by	\$562.93
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Monthly Billing History





Legend: ■ Electric □ Gas
 Daily Usage Comparison: 1 Year, Last Month, Current Month

Important Messages
 California is fighting climate change and so can you! Your bill includes a Climate Credit from a state program to cut carbon pollution while also reducing your energy costs. Find out how at EnergyUpgradeCA.org/credit.

The gas summer Tier 1 (baseline) season begins on April 1. Your total Tier 1 quantities shown were calculated using your daily summer baseline allowance starting April 1 and your daily winter baseline allowance for any days in your billing period before April 1.







Supported using public funding by
ARTS COUNCIL ENGLAND

I will sign a form, this makes me a member of the library and I will be given a library card.



When I visit the library

In the library there will be shelves of books, CDs and DVDs.



I can sit in a chair to read a book.



I can borrow a book, CD or DVD and take it home with me.



If I want to borrow a book I will talk to a member of the library staff.



The staff will scan the book, CD or DVD and tell me when I need to bring it back to the library.



The library will also have some computers.



The computers are free to use.



To use the computers I will need to reserve a time. To do this I will need to speak to a member of staff.



When I have finished I will leave the library.

